

# Care Service Navigator

"I enjoy knowing that I am helping to raise awareness and funds for such an amazing charity. It is a great feeling to know you are making a difference in some way." Sammy, Volunteer

## What's involved?

- Support people with MND to understand and use both social service and personal health budgets and exercise choice when accessing services
- Empower people affected by MND to engage with health and social care organisations to ensure services are designed to meet their individual needs
- Build up and maintain knowledge of local health and social care organisations
- Support carers by promoting carers assessments and signposting to carers organisations
- Feedback information and experience to the Association to help the development of specialist training/ education/ information for health and social care professionals
- Support the Association in gathering information which will help people affected by MND to access personal health budgets when available to them
- Attend support and review meetings and other development events identified

## This role will suit me if I:

- Understand the need for, and be willing to participate in, support and review meetings and development opportunities
- Have good listening and communications skills and the ability to liaise with staff, volunteers and other relevant professionals
- Have the ability to develop and maintain supportive relationships whilst respecting different lifestyles and choices in a non-judgmental way
- Understanding of confidentiality and the importance of data protection
- Knowledge of health and social care services and support services for carers
- Access to computer with ability to use email, word and to use the internet to gather information
- Full driving licence, use of car and willingness to travel within an agreed area.

## What's in it for me?

- Become part of a friendly and dedicated team
- Make a positive impact to the lives of people affected by MND
- Get access to a range of learning opportunities

## How flexible is the role?

The time required is flexible, but we expect Care Service Navigators to commit to approximately 4 hours per week.



## What sort of training/induction will I receive before starting?

You'll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training and mentoring. The training programme will also include experiential and reflective learning.

## What's the next step?

Get further information by emailing [volunteering@mndassociation.org](mailto:volunteering@mndassociation.org) or call us on 01604 611681  
We encourage and welcome applications from all backgrounds and all communities