Apps loaned by the MND Association

For any loan apps requested to be installed on a user's own iPad or iPhone, or an MND Association owned iPad, a mobile device management (MDM) system called MobileIron is utilised to install the app.

The app is provided at no charge and installed remotely using a link received by email.

- The app will be installed on to the device and can be used for as long as is necessary.
- No personal data is accessed from the app or device when the app is removed or swapped
- We cannot see any personal data on the device at any point (for example: we cannot see any email, texts, login details, messages)
- we cannot access, copy, change or delete any personal data on the device
- we cannot see any personally added apps on the device
- we cannot access, copy, change or delete any personally added apps on the device
- we cannot make changes to update, delete or wipe the device itself

We will only install the app requested and remove it when it is no longer required.

If you have any questions about this process please contact the Communication Aids Service at communicationaids@mndassociation.org or phone 01604 611767.