

## **EQUIPMENT LOAN FROM THE MND ASSOCIATION – CURRENT STATUS**

Due to the Covid-19 situation, we are monitoring the equipment that we are able to loan on a regular basis.

As of 15<sup>th</sup> September, there are no suction units available for loan at this current time, we are doing all we can to resolve this.

All communication aids loan equipment is available as normal however please allow at least 20 working days for dispatch as some stock levels are low and fluctuate on a daily basis. As of 15<sup>th</sup> September, iPads and headset microphone levels are extremely low.

Where possible it is hoped that all equipment loan requests can be fulfilled sooner than 20 working days but if you need an update on a particular item or application please use the contact details below.

For communication aids:

Email [communicationaids@mndassociation.org](mailto:communicationaids@mndassociation.org) or call 01604 611767

For suction units:

Email [support.services@mndassociation.org](mailto:support.services@mndassociation.org) or call 01604 611802

In case a full lockdown is imposed and couriers are not available we encourage all people to ensure they have appropriate contingency plans in place where possible (e.g. access to low tech communication boards – examples here: <https://acecentre.org.uk/resources>) as it may not be possible to send loan devices or arrange collections.

Last updated 15<sup>th</sup> September 2020