

## Voice Banking Volunteer

“Whether you want to get involved in caring, fundraising, awareness raising or campaigning, you won’t fail to be uplifted by this community. And you will soon find yourself making a difference, even if it’s just in small steps. Every step is pushing us towards better care and the ultimate goal, a cure.” David, volunteer

### What’s involved?

- Carry out home visits to present voice banking to people affected by MND
- Help people affected by MND to register to a voice banking provider
- Support people with MND in recording a list of phrases with their own voice
- Provide technical support including software downloads and equipment use
- Work in partnership with MND Association staff and health and social care professionals
- Record information following the MND Association guidelines

### This role will suit me if I:

- Am a good communicator
- Have a patient and empathic manner
- Am able to encourage and support people to use technology
- Have good IT skills and ability to use technical equipment
- Have an understanding of MND and its impact on families, or a willingness to learn



### What’s in it for me?

- Become part of a friendly and dedicated team
- Make a positive impact to the lives of people affected by MND
- Get access to a range of workshops and events

### How flexible is the role?

Voice banking volunteers will work for approximately 2-4 hours a month.

### What sort of training/induction will I receive before starting?

You’ll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training and mentoring. The training programme will also include experiential and reflective learning.

### What’s the next step?

Get further information by emailing [volunteering@mndassociation.org](mailto:volunteering@mndassociation.org) or call us on 01604 611681  
We encourage and welcome applications from all backgrounds and all communities