

Continuing Healthcare Coordinator



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Motor Neurone Disease Association

Heart

Collaborate

Commitment

Openness

Respect

Rationale for CHC Improvement Coordinator Role

- Raised profile of issues being faced regarding access and provision to CHC through Association members, groups/branches, ASC's and AV's and CHC Alliance.
- MND CHC Action Group formed to address potential issues and scope service development improvements
- FOI request Jan 2023
- Recruited for post in September 2023 induction into Association in December 2023

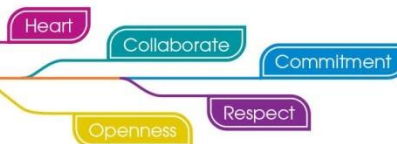
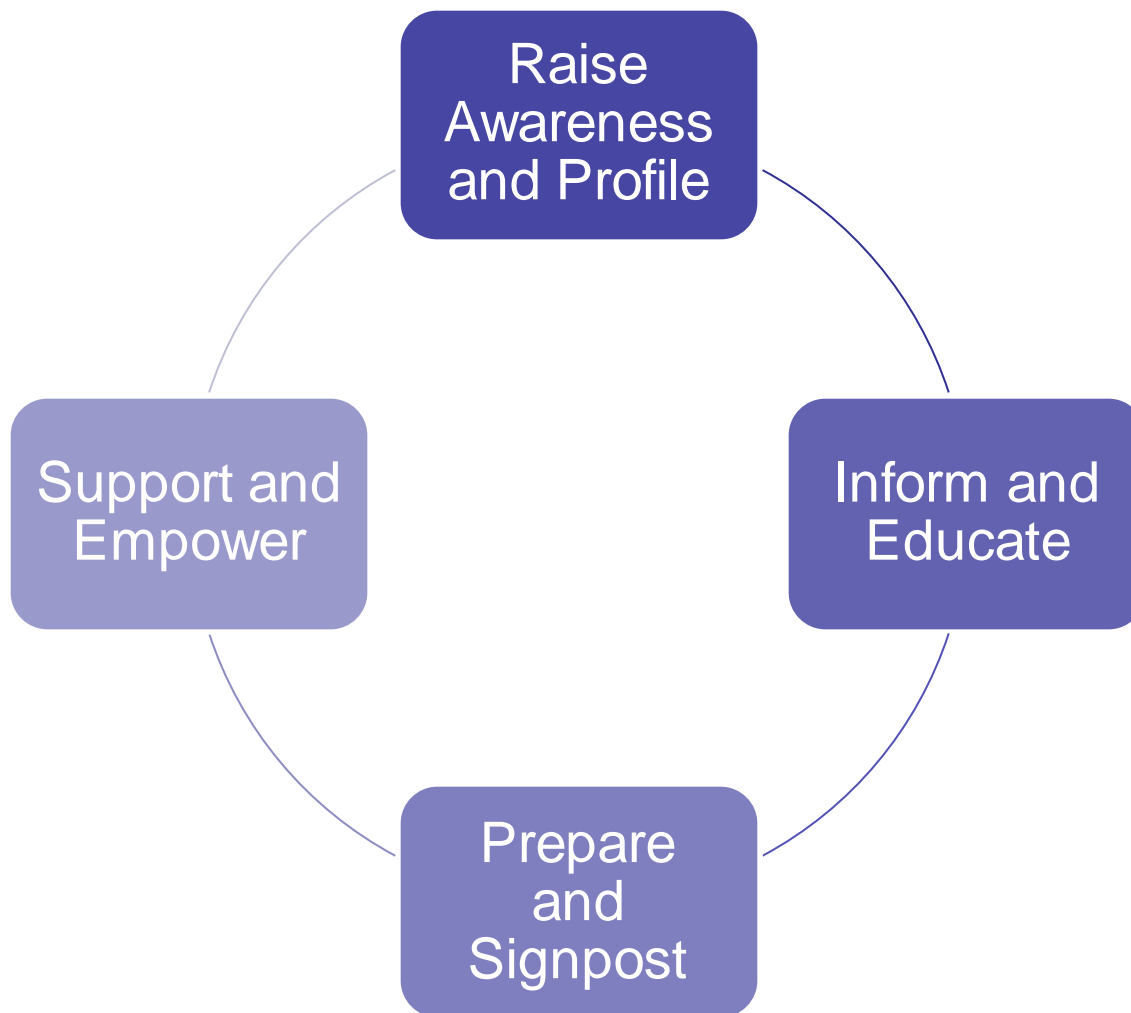
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Scope of Role

- Coordinating and complementing existing support for people with MND accessing CHC assessment and provision
- Implementing CHC Action Plan
- Collection of evidence to support potential change
- Building a business case for service development and improvement
- Education
- Low level advocacy and signposting

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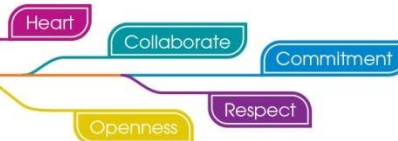
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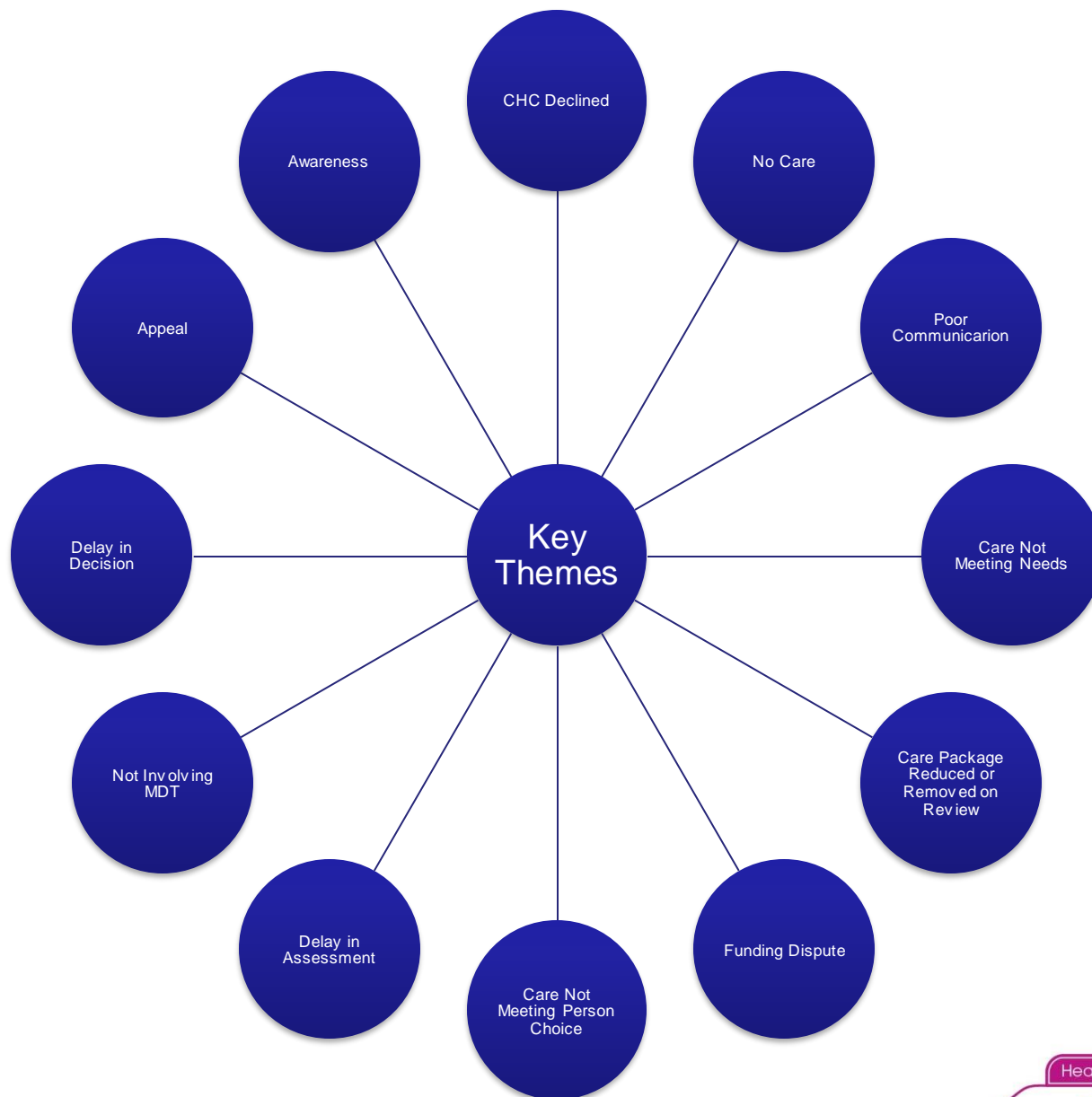
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Progress to Date

- Collection of evidence through “Social Listening”, Connect contacts, Evidence Into Action, HSC professional flagging, FOI, Surveys, Focus Groups, Peer Support Group, Media and Personal Stories
- Benchmarking around current services and provision
- Identified key themes
- Analysed Data
- Meeting with Key Stakeholders





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Progress Continued

- Mapping of CHC Services and Support
- Development of MND Association CHC webpage
- CHC Process Mapping
- Connected to CHC Alliance Group
- Development of peer support group
- Working with Campaigns, Policy and External Affairs
- Professional Education Webinar CHC (May 2024)
- Care Centre Coordinator conference (June 2024)

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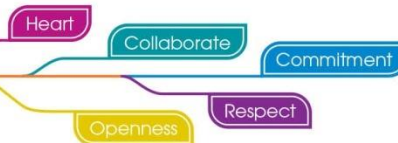
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Next Steps

- Gap Analysis
- Service Improvement Initiatives
- National Influence Change



Questions?

