Care Service Navigator

"I enjoy knowing that I am helping to raise awareness and funds for such an amazing charity. It is a great feeling to know you are making a difference in some way." Sammy, Volunteer

What's involved?

- o   Support people with MND to understand and use health, social care and third sector support services and exercise choice when accessing services
- o   Empower people affected by MND to engage with health and social care organisations to ensure services are designed to meet their individual needs
- o   Build up and maintain knowledge of local health and social care organisations
- o   Support carers by promoting carers assessments and signposting to carers organisations
- o   Attend support and review meetings and other development events identified

This role will suit me if I:

- o   Have good listening and communications skills and the ability to liaise with staff, volunteers and other relevant professionals
- o   Have the ability to develop and maintain supportive relationships whilst respecting different lifestyles and choices in a non-judgmental way
- o   Understanding of confidentiality and the importance of data protection
- o   Knowledge of health and social care services and support services for carers
- o   Access to computer with ability to use email, word and to use the internet to gather information
- o   Full driving licence, use of car and willingness to travel within an agreed area.

What's in it for me?

- o   Become part of a friendly and dedicated team
- o   Make a positive impact to the lives of people affected by MND
- o   Get access to a range of learning opportunities

What sort of training/induction will I receive before starting?

You'll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training and mentoring. The training programme will also include experiential and reflective learning.

What's the next step?

Get further information by emailing volunteering@mndassociation.org or call us on 01604 611681
We encourage and welcome applications from all backgrounds and all communities