

## Voice banking services – comparison charts

If you are selecting a voice banking service, we have provided two charts to help you explore the costs and features on offer:

**Chart 1 – Contact details and costs**          pages 2-3

**Chart 2 – Recording process and funding**    pages 4-5

We recommend discussing voice banking and communication needs with your speech and language therapist at the earliest opportunity. If you do not yet have a speech and language therapist, ask to be referred by your GP, neurologist, MND care centre or network co-ordinator, or wider health and social care team.




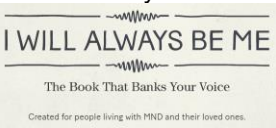
If you need more help to find an appropriate voice banking service, contact your speech and language therapist. You can also contact our MND Connect helpline or our Communication Aids Service for guidance.






Other services may be available. We do not necessarily endorse any of the following organisations and have included them to help you begin your search for further information. Organisations are shown in alphabetical order.

Freephone: **0808 802 6262**




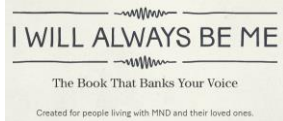
Email: [communicationaids@mndassociation.org](mailto:communicationaids@mndassociation.org)





## Chart 1 – Contact details and costs


Service name	Website and contact details	Cost	Minimum number of recordings required	Maximum number of recordings possible	Equipment required to voice bank
11Labs – ElevenLabs 	<a href="https://elevenlabs.io/">https://elevenlabs.io/</a>  FAQs available at:	Free BUT contact <a href="mailto:communicationaids@mndaassociation.org">communicationaids@mndaassociation.org</a> <b>FIRST</b> to get a code to use when registering your account on <a href="https://elevenlabs.io/">https://elevenlabs.io/</a> – (either the person with MND or health and social care professional supporting them can contact us for the code)	30 secs talking or recordings (you can say anything) for the 'Instant voice'. Preference is 1-3 minutes recordings/speech	10 mins – 2 hours of recorded speech for the 'Pro Voice' – this is the best quality	Website is accessible on Apple, Android and Windows. A wired headset wired mic is preferred to record but not essential. If using a recent higher-spec Apple or Android phone/tablet the inbuilt microphone could be fine. Record in a quiet environment / no echo.
Apple Personal Voice 	<a href="https://support.apple.com/en-gb/HT213878">https://support.apple.com/en-gb/HT213878</a>	Free	150	150	iOS 17, iPadOS 17 or macOS Sonoma or later And one of : iPhone 12 or later iPad Air 5th gen+ iPad Pro 11-inch 3rd gen+ iPad Pro 12.9-inch 5th gen+ Mac with Apple silicon
CereVoice Me 	<a href="http://www.cereproc.com">www.cereproc.com</a>  <a href="mailto:info@cereproc.com">info@cereproc.com</a>	£499.99 (includes headset microphone). £180 if applied for via <a href="#">The Scott-Morgan Foundation</a> . (free to professionals for demo purposes)	620 (English)  500 (other languages)	620 (English) 500 (other languages) Further recordings can be added at additional cost	Laptop (headset microphone provided as part of the payment) - professionals provide own headset microphone
I Will Always Be Me 	<a href="http://willalwaysbeme.com">willalwaysbeme.com</a>  Voice bank and create an e-book of voice at the same time	Free for people with MND £200 otherwise  (free for professionals for demo purposes)	Read an e-book (takes 20-30 mins on average)	Read an e-book (takes 20-30 mins on average)	No special equipment needed. Record on own Android or Apple smartphone, tablet, PC or Apple Mac

Service name	Website	Cost	Minimum number of recordings required	Maximum number of recordings possible	Equipment required to voice bank
<p>Lleisiwr</p>  <p>PRIFYSGOL BANGOR UNIVERSITY</p>	<p><a href="https://lleisiwr.techiaith.cymru/">https://lleisiwr.techiaith.cymru/</a></p> <p><a href="mailto:techiaith@bangor.ac.uk">techiaith@bangor.ac.uk</a></p>	Free	700 (2/3 Welsh, 1/3 English)	12000 (2/3 Welsh, 1/3 English)	Laptop and headset microphone
<p>ModelTalker</p>  <p>ModelTalker</p>	<p><a href="http://www.modeltalker.org">www.modeltalker.org</a></p> <p><a href="mailto:staff@modeltalker.org">staff@modeltalker.org</a></p>	<p>Approx. £75 (\$100 US)</p> <p>(free to professionals for demo purposes)</p>	Recommended 400	3155 plus up to 1500 message banking (custom) sentences	Laptop and headset microphone
<p>My-own-voice</p>  <p>acapela group</p>	<p><a href="https://mov.acapela-group.com">https://mov.acapela-group.com</a></p> <p><a href="mailto:mov-support@acapela-group.com">mov-support@acapela-group.com</a></p>	<p>Approx. £90 (€99) annual subscription</p> <p>Approx. £895 (€999) outright purchase</p> <p>(free to professionals for demo purposes)</p>	50	50 plus up to 300 custom messages (personal recordings)	Laptop and headset microphone
<p>SpeakUnique</p>  <p>SpeakUnique</p>	<p><a href="http://www.speakunique.co.uk">www.speakunique.co.uk</a></p> <p><a href="mailto:info@speakunique.co.uk">info@speakunique.co.uk</a></p>	<p>£175 voice build</p> <p>£250 voice repair</p> <p>£300 voice design</p> <p>(free to professionals for demo purposes)</p>	150 sentences or 7 minutes of existing audio	300	Laptop and headset microphone
<p>The Voice Keeper</p>  <p>TheVoiceKeeper The fastest voice banking service</p>	<p><a href="https://thevoicekeeper.com">https://thevoicekeeper.com</a></p> <p><a href="mailto:info@thevoicekeeper.com">info@thevoicekeeper.com</a></p>	<p>Approx. £225 (\$299 US) (Windows voice)</p> <p>Approx. £55 (\$75 US) (iOS voice)</p> <p>Free with PRC-Salttillo apps and devices</p> <p>(free to professionals for demo purposes)</p>	50	500 (more available if requested)	<p>iPhone, Macbook or iPad</p> <p>OR</p> <p>Laptop and headset microphone</p>

## Chart 2 – Recording process and funding

Service name	Recording process	Voice compatible on	Languages supported	How to apply for MND Association funding
11Labs – ElevenLabs 	Online on Apple / Android or Windows <a href="https://elevenlabs.io/">https://elevenlabs.io/</a>	Predictable (Apple and Android) Grid 3* (not Grid 4 iPad) Communicator 5* Mind Express* ElevenLabs own free apps on Apple / Android and Windows (rudimentary) * Contact us for step-by-step instructions ** Online connection required initially for ElevenLabs voices, though history and phrases can be downloaded and used offline **	32 languages and 24 accents English, Hindi, Portuguese, Chinese (Mandarin), Ukrainian, Spanish, French, German, Japanese, Arabic, Russian, Korean, Indonesian, Italian, Dutch, Turkish, Polish, Swedish, Norwegian, Filipino, Malay, Romanian, Hungarian, Greek, Czech, Danish, Finnish, Bulgarian, Croatian, Slovak, Tamil, Vietnamese	<b>Contact</b> <a href="mailto:communicationaids@mndassociation.org">communicationaids@mndassociation.org</a> <b>FIRST</b> to get a code to use when registering your account on <a href="https://elevenlabs.io/">https://elevenlabs.io/</a> – (either the person with MND or health and social care professional supporting them can contact us for the code)  A credit or debit card is also needed to register on <a href="https://elevenlabs.io/">https://elevenlabs.io/</a> but is <b>not charged</b> as long as you register with the code we provide
Apple Personal Voice 	Online via Settings in iPhone / iPad / Mac	iPadOS and iOS and macOS only	English / Mandarin Chinese	None required
 CereVoice Me	Online via website	Windows and Mac OS	English French Italian Polish Romanian Spanish	Voice banking support grant form available at <a href="http://www.mndassociation.org/communicationaids">www.mndassociation.org/communicationaids</a>
I Will Always Be Me  The Book That Banks Your Voice <small>Created for people living with MND and their loved ones.</small>	Online via website	Windows  iOS and Android (within SpeakUnique app only – free to download with voice)	English	Via the SpeakUnique website on the payment page at the end of recording

<b>Service name</b>	<b>Recording process</b>	<b>Voice compatible on</b>	<b>Languages supported</b>	<b>How to apply for MND Association funding</b>
Lleisiwr 	Online via website	Windows, Mac OS and Linux via Lleisiwr website only (including on mobile devices)	Welsh/English (one bilingual voice)	N/A
ModelTalker 	Online via website (recommended)	Windows, Mac OS and Android  iOS (within Predictable and Chatable apps only)	English	Via the ModelTalker website Instructions available at <a href="http://www.mndassociation.org/communicationaids">www.mndassociation.org/communicationaids</a>
My-own-voice 	Online via website  Downloadable recorder (Windows and Mac OS) also available	Windows, Android, UWP  iOS (within any apps that can select from Apple standard voices)	English (UK, Australian, US) Arabic Czech Danish Dutch, Dutch (BE) Finnish French, French (Canadian) German Greek Italian Norwegian Polish (contact Acapela first) Portuguese (Brazil / Portugal) Spanish, Spanish (North American) Swedish Turkish	Via the Acapela website Instructions available at <a href="http://www.mndassociation.org/communicationaids">www.mndassociation.org/communicationaids</a>
<b>Service name</b>	<b>Recording process</b>	<b>Voice compatible on</b>	<b>Languages supported</b>	<b>How to apply for MND Association funding</b>
SpeakUnique 	Online via website	Windows  iOS and Android (within SpeakUnique app only – free to download with voice)	English	Via the SpeakUnique website on the payment page at the end of recording

<p>The Voice Keeper</p> 	<p>Online via website</p> <p>Via iOS app or on MacBook without the need for a headset microphone</p>	<p>Windows</p> <p>iOS (within Dialogue AAC, LAMP, TouchChat and The Voice Keeper apps only)</p>	<p>English Hebrew Spanish</p>	<p>Voice banking support grant form available at <a href="http://www.mndassociation.org/communicationaids">www.mndassociation.org/communicationaids</a></p>
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