

## Voice Banking Volunteer

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“Whether you want to get involved in caring, fundraising, awareness raising or campaigning, you won’t fail to be uplifted by this community. And you will soon find yourself making a difference, even if it’s just in small steps. Every step is pushing us towards better care and the ultimate goal, a cure.” David, volunteer

### What’s involved?

- Carry out home visits to present voice banking to people affected by MND
- Help people affected by MND to register to a voice banking provider
- Support people with MND in recording a list of phrases with their own voice
- Provide technical support including software downloads and equipment use
- Work in partnership with MND Association staff and health and social care professionals
- Record information following the MND Association guidelines

### This role will suit me if I:

- Am a good communicator
- Have a patient and empathic manner
- Am able to encourage and support people to use technology
- Have good IT skills and ability to use technical equipment
- Have an understanding of MND and its impact on families, or a willingness to learn



### What’s in it for me?

- Become part of a friendly and dedicated team
- Make a positive impact to the lives of people affected by MND
- Get access to a range of workshops and events

### How flexible is the role?

Voice banking volunteers will work for approximately 2-4 hours a month.

### What sort of training/induction will I receive before starting?

You’ll be inducted into the role and informed about the Association. As part of this, you will receive e-learning, face-to-face training and mentoring. The training programme will also include experiential and reflective learning.

## What's the next step?

Get further information by emailing [volunteering@mndassociation.org](mailto:volunteering@mndassociation.org) or call us on 01604 611681  
We encourage and welcome applications from all backgrounds and all communities