

Carers’ Champion

Role Profile

A Carers’ Champion provides information about support available for past and present carers of people living with and affected by MND in their local area.

Tasks and activities

- Signpost carers, staff, volunteers and people affected by MND to services and resources
- Maintain and share an accurate and up to date knowledge of local support available for carers
- Engage directly with carers help identify available support to combat challenges carers face
- Explain to carers how the MND Association may support them openly and consensually
- Help to identify and create opportunities to bring new, existing and past carers together
- Feed back information and experiences to the MND Association regarding experiences which may help with development of training and education for those working with carer networks
- Adhere to the MND Association’s policies and procedures, including Safeguarding
- This role may require attending meetings and events. Expenses are covered per our policies.
- Time commitment is flexible and variable depending on a number of factors including personal capacity and local need.

This role is recruited through our Safer Recruitment process, which means that it includes an interview, two references, and a review process. A DBS or Access NI check is also required as appropriate due to the nature of the role.

Successful applicants will complete a formal induction process, involving completion of specific training.

Volunteers receive ongoing local support from their allocated Community Support Coordinator (‘CSC’).

About our Carers’ Champions

Across the MND Association, everything we do is underpinned by our Values.

We are **One Strong Team**

- We develop and maintain positive and supportive relationships and ask for help when needed
- We use great communication skills to engage with carers and other volunteers
- We champion and participate in development sessions such as review meetings

We **think Big**

- We are ready to enhance our understanding of carers’ needs and services locally
- We undertake appropriate learning and development to help us in our role
- We use basic ICT skills to succeed - e.g. Zoom/MS Teams, email, Office 365

We are **Determined**

- We are prepared to learn about MND and its impact on people and their families
- We ensure that we take steps to ensure our own and others’ safety
- We understand the need for consent, confidentiality and the importance of data protection

We make **Every Day Count**

- We champion the **Vision and Purpose** of the MND Association
- We ensure carers can access the support and information needed in a timely manner
- We are always respectful and kind