Assessment Questions (appendix 1)

These are some of the questions that will be asked prior to sign -up / registration

- Is there a fundraising pages created element to the platform?
- How will we receive the donations e.g., via bank transfer and will it be weekly, monthly etc.?
- Are there any payment processing integrations e.g. stripe, PayPal etc?
- Will we receive individual donators names and addresses?
- Will data contain "further communication preferences"? what is the further contact preference statement is it email only?
- How will we access the data e.g., do we go to a website and download a statement? what support is available in terms of website administration? – e.g., if we do have to download a statement – will this match transferred funds if that is the method of disbursement?
- Privacy policy? Copy required
- What are the T & C's? Copy required
- What are the charges? Platforms fees? Credit card fees? Statement costs? Annual costs? OR Ongoing contract costs – will there be a contract?
- Is the donor asked about a voluntary contribution if there are no platform fees -?
- Is Gift Aid applicable? Are there fees associated with this?
- · After care and services? What does this look like
- Does a registration fee or donation have VAT implications
- What is the expected return and do we have any case studies / charities that have benefited from using this platform / service
- How long have you been established as a platform
- Credit checks apply

There may be other things to consider – depending on each platform and service E.g., any new corporate companies that wish us to sign up with a preferred platform – we should suggest the existing corporate platforms that we are already signed up with like "Your Cause" and / or "Work for Good" – if applicable. They may not be aware that we have existing partnerships.