

Voice banking services – comparison charts

If you are selecting a voice banking service, we have provided two charts to help you explore the costs and features on offer:

Chart 1 – Contact details and costs pages 2-3

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We recommend discussing voice banking and communication needs with your speech and language therapist at the earliest opportunity. If you do not yet have a speech and language therapist, ask to be referred by your GP, neurologist, MND care centre or network co-ordinator, or wider health and social care team.



If you need more help to find an appropriate voice banking service, contact your speech and language therapist. You can also contact our MND Connect helpline or our Communication Aids Service for guidance.

Other services may be available. We do not necessarily endorse any of the following organisations and have included them to help you begin your search for further information. Organisations are shown in alphabetical order.

Freephone: **0808 802 6262**

Email: communicationaids@mndassociation.org

Chart 1 – Contact details and costs

Service name	Website and contact details	Cost	Minimum number of recordings required	Maximum number of recordings possible	Equipment required to voice bank
11Labs – ElevenLabs 	https://elevenlabs.io/ Step-by-Step guides available from MND Association – email communicationaids@mndassociation.org https://elevenlabs.io/docs/product-guides/voices/voice-cloning/professional-voice-cloning	Free - contact communicationaids@mndassociation.org FIRST to get a code to use when registering your account on https://elevenlabs.io/ – (either the person with MND or health and social care professional supporting them can contact us for the code)	INSTANT voice clone: 30 secs talking or recordings (you can say anything). PRO voice clone: 10 mins of recordings min from up to 100 different files (MP3, WAP, MP4, WhatsApp voice, voicemails, Video etc)	No limit - 2+ hours of recorded speech for the 'Pro Voice' provides the very best quality especially for accented speech, however 10 mins recordings normally provides excellent quality	People frequently use existing video or audio recordings only. The website is accessible on Apple IOS, Mac, Android and Windows. A wired headset mic is preferred to record but not essential. If using a recent higher-spec Apple or Android phone/tablet the inbuilt microphone could be fine. Record in a quiet environment / no echo.
Apple Personal Voice 	https://support.apple.com/en-gb/HT213878	Free	150	150	iOS 17, iPadOS 17 or macOS Sonoma or later And one of : iPhone 12 or later iPad Air 5th gen+ iPad Pro 11-inch 3rd gen+ iPad Pro 12.9-inch 5th gen+ Mac with Apple silicon





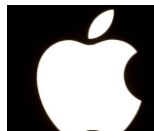



Service name	Website	Cost	Minimum number of recordings required	Maximum number of recordings possible	Equipment required to voice bank
My-own-voice 	https://mov.acapela-group.com mov-support@acapela-group.com	Free for people with MND if applying for MND Association funding. Approx. £90 (€99) annual subscription Approx. £895 (€999) outright purchase (free to professionals for demo purposes)	50	50 plus up to 300 custom messages (personal recordings)	Laptop and headset microphone.
SpeakUnique 	www.speakunique.co.uk info@speakunique.co.uk	Free for people with MND if applying for MND Association funding. £175 voice build £250 voice repair £300 voice design (free to professionals for demo purposes)	150 sentences or 2 minutes of existing audio	300 sentences or no limit for existing audio	Laptop and headset microphone, unless using existing audio
The Voice Keeper 	https://thevoicekeeper.com info@thevoicekeeper.com	Approx. £225 (\$299 US) (Windows voice) Approx. £55 (\$75 US) (iOS voice) Free with PRC-Salttillo apps and devices (free to professionals for demo purposes)	50	500 (more available if requested)	iPhone, Macbook or iPad OR Laptop and headset microphone

Chart 2 – Recording process and funding

Service name	Recording process	Voice compatible on	Languages supported	How to apply for MND Association funding
11Labs – ElevenLabs 	Online on Apple / Mac / Android or Windows https://elevenlabs.io/ Upload up to 100 separate recordings for Pro voice clone, or record your voice directly into the ElevenLabs website	Speech Assistant (IOS/ Android) Predictable (IOS/ Android) Grid 3* Communicator 5* Mind Express* Snap(PC based), NuVoice, Whisper ElevenLabs own free apps on IOS / Mac Android and Windows * Contact us for step-by-step instructions	32 languages and 24 accents English, Hindi, Portuguese, Chinese (Mandarin), Ukrainian, Spanish, French, German, Japanese, Arabic, Russian, Korean, Indonesian, Italian, Dutch, Turkish, Polish, Swedish, Norwegian, Filipino, Malay, Romanian, Hungarian, Greek, Czech, Danish, Finnish, Bulgarian, Croatian, Slovak, Tamil, Vietnamese ** Online connection required for ElevenLabs voices, though history and phrases can be downloaded and used offline ** Predictable, Speech Assistant and Grid 3 have auto switching of online/offline voices.	Contact communicationaids@mndassociation.org FIRST to get a code to use when registering your account on https://elevenlabs.io/ – (either the person with MND or health and social care professional supporting them can contact us for the code) A credit or debit card is also needed to register on https://elevenlabs.io/ but is not charged as long as you register with the code we provide. You can ask for your credit card details to be removed as soon as registration is complete. Technical 10 hour limit on ‘novel’ speech – allowance carried over x2 months. No one has come close to this limit yet – contact us if your client is (communicationaids@mndassociation.org)
Apple Personal Voice 	Online via Settings in iPhone / iPad / Mac	iPadOS and iOS and macOS only	English / Mandarin Chinese	None required

Service name	Recording process	Voice compatible on	Languages supported	How to apply for MND Association funding
My-own-voice 	Online via website Downloadable recorder (Windows and Mac OS) also available	Windows, Android, UWP iOS (within any apps that can select from Apple standard voices)	English (UK, Australian, US) Arabic Czech Danish Dutch, Dutch (BE) Finnish French, French (Canadian) German Greek Italian Norwegian Polish (contact Acapela first) Portuguese (Brazil / Portugal) Spanish, Spanish (North American) Swedish Turkish	Via the Acapela website Instructions available at www.mndassociation.org/communicationaids
SpeakUnique 	Online via website	Windows iOS and Android via SpeakUnique app Predictable on iOS Grid for iPad	English	Via the SpeakUnique website on the payment page at the end of recording
The Voice Keeper 	Online via website Via iOS app or on MacBook without the need for a headset microphone	Windows iOS (within Dialogue AAC, LAMP, TouchChat and The Voice Keeper apps only)	English Hebrew Spanish	Voice banking support grant form available at www.mndassociation.org/communicationaids

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