

Voice banking services – comparison chart

Voice banking is where you can record yourself reading a set list of sentences, recording all the sounds needed for speaking. A voice banking provider then uses your recording to create a computerised version of your own voice. If needed this can be used on a communication aid so the voice sounds more like you.

If you have not been referred to a speech and language therapist (SLT) ask the health and social care professionals you are in touch with for one. It is useful to talk through your options around voice banking and AAC and to have SLT support during the process of voice banking.

To bank your voice you will need access to the internet, a laptop or a PC and a headset microphone. Some services offer the ability to bank on a smartphone or tablet, however, others continue to suggest the quality of the recording is better when completed with a computer and a headset microphone

We have provided the following comparison chart to enable you to choose the most suitable voice banking service that meets your needs. Other services may be available. Organisations are shown in alphabetical order.

We do not endorse or recommend any specific voice banking service and we recommend discussing voice banking and communication needs with your speech and language therapist at the earliest opportunity. If you do not yet have a speech and language therapist, ask to be referred by your GP, neurologist, MND care centre or network co-ordinator, or wider health and social care team.

If you need more help to find an appropriate voice banking service, contact your speech and language therapist. You can also contact our MND Connect helpline on

Freephone: **0808 802 6262**

Email: mndconnect@mndassociation.org

Voice Banking Service	Cost	Minimum number of recordings required	Languages Supported	Voice compatible on	How to apply for MND Association funding
11Labs - ElevenLabs  https://elevenlabs.io/ support@elevenlabs.zendesk.com	Free	INSTANT voice clone: 30 secs talking or recordings (you can say anything). PRO voice clone: 10 mins of recordings min from up to 100 different files (MP3, WAP, MP4, WhatsApp voice, voicemails, Video etc)	32 languages and 24 accents English, Hindi, Portuguese, Chinese (Mandarin), Ukrainian, Spanish, French, German, Japanese, Arabic, Russian, Korean, Indonesian, Italian, Dutch, Turkish, Polish, Swedish, Norwegian, Filipino, Malay, Romanian, Hungarian, Greek, Czech, Danish, Finnish, Bulgarian, Croatian, Slovak, Tamil, Vietnamese ** Online connection required for ElevenLabs voices, though history and phrases can be downloaded and used offline **	- Speech Assistant (IOS/Android) - Predictable (IOS/Android) - Grid 3 - Communicator 5 - Mind Express - Snap(PC based) - NuVoice - Whisper - ElevenLabs own free apps on IOS / Mac Android and Windows	Contact mndconnect@mndassociation.org BEFORE REGISTERING ON THE ELEVENLABS WEBSITE to get a code to use when registering your account on ElevenLabs (either the person with MND or health and social care professional supporting them can contact us for the code)

Voice Banking Service	Cost	Minimum number of recordings required	Languages Supported	Voice compatible on	How to apply for MND Association funding
<u>Acapela – My own voice</u>  https://mov.acapela-group.com mov-support@acapelagroup.com	Free for people with MND if applying for MND Association funding. Approx. £90 (£99) annual subscription. Approx. £895 (£999) outright purchase Free to professionals for demo purposes	50 phrases – takes approx. 8-10 mins	25 languages • Arabic • Catalan • Czech • Danish • Dutch (Belgium) • Dutch (Netherlands) • English (UK, Australian, Scotland, US) • Finnish • French (France) • French (Canada) • German • Greek • Italian • Norwegian • Polish • Spanish (Spain) • Spanish (United States) • Swedish (Sweden) • Turkish • Portuguese (Portugal) • Portuguese (Brazil)	Windows, Android, iOS, UWP With Android & iOS possibility of installation as a system voice My-Own-Voice version 4 - compatible with all apps/software My-Own-Voice (new) version 5 - compatibility checker: https://mov.acapela-group.com/mov5checker/mov5checker.php Both My-Own-Voice versions work offline	Via the Acapela website instructions available at https://www.mndassociation.org/support-and-information/our-services/communications-aids-service

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<u>Apple Personal Voice</u>  https://support.apple.com/engb/HT213878	Free	150	English / Mandarin Chinese	iPadOS and iOS and macOS only	None required
<u>SpeakUnique</u>  www.speakunique.co.uk info@speakunique.co.uk	Free for people with MND if applying for MND Association funding. £175 voice build £250 voice repair £300 voice design Free to professionals for demo purposes	125 sentences or 2 minutes of existing audio	English	Windows iOS and Android via: SpeakUnique app Predictable on iOS Grid for iPad	Via the SpeakUnique website on the payment page at the end of recording