

## **Tracy and Iain** **Access to healthcare**

### **Tracy**

The team were very proactive rather than reactive.

### **Iain**

As soon as she got a diagnosis, it was just like bombarded with OTs [occupational therapists] and MND nurses and palliative care nurses and speech and language and dietitians. It was just, for a start, it was a bit overpowering, but it was, we needed that because we was like, now what do we do? Don't know what's going to happen. They were, you know, brilliant.

I think the OT, the occupational therapist was the the main port of call. She sorted a lot of stuff out, guided us what to do. Very lucky. I think we're lucky.

I'm sure other counties maybe won't get the services we got. I mean, I've seen it on social media, people struggling to get what they're entitled to. But we can't complain. You know, they've been brilliant. Oh, everybody has.

### **Tracy**

I didn't know anything really without them telling us.

### **Iain**

And the electronic assistant team, they were just brilliant. They brought all the equipment round and showed us how to use it and set it all up. And they've been here that many times now. I think they did say that Tracy's one of the most prolific users in Lincolnshire of the eye gaze. They all know her by name. Yeah, they have been brilliant on her. Very lucky.